

Ref. No: 0865  
Date: 18/04/24  
Subject: Operations / Tele Reporting Services

## REQUEST

I am writing to you under the Freedom of Information Act to request information regarding your NHS Trust's operations and tele reporting services including out of hours, routine, emergency and backlog etc. for the following hospitals:

- Whiston Hospital
- Southport Hospital
- St Helen's Hospital
- Ormskirk Hospital
- Urgent Treatment Centre, St Helen's

Could you please provide me with the following details:

1. Operations Director for your Trust and email address?
2. Operations Director / Manager for Imaging Service and email addresses?
3. Operations Director / Manager for Pathology Services and email addresses?

Tele Reporting services – outsourced and insourced:

1. Do you have any Tele Reporting contracts for your Imaging Services i.e. X-Ray, CT MRI Nuclear Medicine etc.
2. Date (MM/YYYY) when you entered into the contract for these services?
3. When the contract expires (MM/YYYY)?
4. Value of contract, at contract start date (£GBP)?
5. Suppliers details for said contract/s?

6. Do you have any Tele Reporting contracts for your Pathology Services i.e. Cellular, Histopathology, Mortuary etc?
7. Date (MM/YYYY) when you entered into the contract for these Services?
8. When the contract expires (MM/YYYY)?
9. Value of contract, at contract start date (£GBP)?
10. Suppliers details for said contract/s?
11. Which Procurement Frameworks do you use to procure these services?
12. Additionally, please include any bespoke (joint imaging and Pathology) reporting services you utilise?

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

### Could you please provide me with the following details:

1. Operations Director for your Trust and email address?  
Lesley Neary [Lesley.Neary@sthk.nhs.uk](mailto:Lesley.Neary@sthk.nhs.uk)
2. Operations Director / Manager for Imaging Service and email addresses?  
Sue Conroy [Sue.Conroy@sthk.nhs.uk](mailto:Sue.Conroy@sthk.nhs.uk)
3. Operations Director / Manager for Pathology Services and email addresses?  
Kevin McLachlan [kevin.mclachlan@sthk.nhs.uk](mailto:kevin.mclachlan@sthk.nhs.uk)

### Tele Reporting services – outsourced and insourced:

1. Do you have any Tele Reporting contracts for your Imaging Services i.e. X-Ray, CT MRI Nuclear Medicine etc.  
St Helens & Knowsley Sites  
CT + plain film  
  
Southport and Ormskirk Sites

CT+ MRI + plain film

**2. Date (MM/YYYY) when you entered into the contract for these services?**

Mersey and West Lancashire Teaching Hospitals NHS Trust

Routine Service:  
1/10/2023

Out of Hours Service:  
01/11/2023

**3. When the contract expires (MM/YYYY)?**

Mersey and West Lancashire Teaching Hospitals NHS Trust

Routine Service :  
30/09/2025

Out of Hours Service:  
31/10/2026

**4. Value of contract, at contract start date (£GBP)?**

St Helens & Knowsley Sites  
£302k

Southport and Ormskirk Sites  
£803k

**5. Suppliers details for said contract/s?**

Mersey and West Lancashire Teaching Hospitals NHS Trust:

4 Ways Healthcare Ltd are the supplier for both the Routine and Out of Hours Contracts

**6. Do you have any Tele Reporting contracts for your Pathology Services i.e. Cellular, Histopathology, Mortuary etc?**

We don't currently have Tele reporting for pathology.

**7. Date (MM/YYYY) when you entered into the contract for these Services?**

N/A

**8. When the contract expires (MM/YYYY)?**

N/A

**9. Value of contract, at contract start date (£GBP)?**

N/A

**10. Suppliers details for said contract/s?**

N/A

**11. Which Procurement Frameworks do you use to procure these services?**

Mersey and West Lancashire Teaching Hospitals NHS Trust

NHS Supply Chain Mobile and Strategic Clinical Solutions (MSCS) Framework

**12. Additionally, please include any bespoke (joint imaging and Pathology) reporting services you utilise?**

St Helens & Knowsley Sites

Radiology – OOH 4WAYS CT

Pathology - We don't currently have any bespoke services of this nature

Southport and Ormskirk Sites

Radiology – No bespoke services

Pathology - We don't currently have any bespoke services of this nature