

Ref. No: 1280
Date: 17/10/24
Subject: Dispensing and Prescribing Practices

REQUEST

Dispensing and Prescribing Practices in ED, Outpatient Clinics, and In-Patient Discharges

I hope this message finds you well. Under the Freedom of Information Act 2000, I would like to request information regarding your Trust's practices related to dispensing and prescribing medications in the following areas. Please respond by selecting the most appropriate option for each question:

1. Emergency Departments (ED):

- Are Take-Home (TTO) medications dispensed directly to patients from the ED?
 - Yes, always.
 - Yes, but only during certain hours (e.g., out-of-hours).
 - No, a prescription is issued for collection at a pharmacy.
 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.

2. Outpatient Clinics:

- Are medications dispensed directly to patients in outpatient clinics?
 - Yes, always.
 - Yes, but only during certain hours.
 - No, a prescription is issued for collection at a pharmacy.
 - Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.
- If prescriptions are issued, can these prescriptions be fulfilled at any pharmacy?
 - Yes, the prescriptions can be taken to any pharmacy.

- **No, the prescriptions are restricted to the hospital pharmacy.**

3. In-Patients Being Discharged:

- **For in-patients being discharged, are TTO medications dispensed directly from the hospital pharmacy, or is a prescription given?**
 - **Medications are always dispensed directly.**
 - **A prescription is given for the patient to collect the medications from a pharmacy.**
 - **Hybrid model: Some medications are dispensed directly, while others are prescribed for collection.**

I would appreciate it if you could provide any relevant documents, protocols, or guidelines related to these practices

RESPONSE

1. Emergency Departments (ED):

- **Are Take-Home (TTO) medications dispensed directly to patients from the ED?**

S&O and STHK sites: Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.

2. Outpatient Clinics:

- **Are medications dispensed directly to patients in outpatient clinics?**

S&O and STHK sites: Hybrid model: Medications are dispensed during certain hours, and a prescription is issued at other times.

- **If prescriptions are issued, can these prescriptions be fulfilled at any pharmacy?**

S&O and STHK sites: No, the prescriptions are restricted to the hospital pharmacy.

3. In-Patients Being Discharged:

- **For in-patients being discharged, are TTO medications dispensed directly from the hospital pharmacy, or is a prescription given?**

S&O site: Medications are always dispensed directly.

STHK site: Hybrid model: Some medications are dispensed directly, while others are prescribed for collection.