

Ref. No: 0903  
Date: 30/04/24  
Subject: Car Park Attendants

## REQUEST

I would like a response to the below for both the Southport and Ormskirk sites please:

- 1. How much is the Trust paying for the car park attendants service? They also only operate in one area of the car park so not sure what impact they are having.**
- 2. If car park attendants are directing people into a car parking space, do the car park attendants and / or the Trust accept liability for damage caused to vehicles?**

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

- 1. How much is the Trust paying for the car park attendants service? They also only operate in one area of the car park so not sure what impact they are having.**

Monthly costs – Temporary Service delivered via Army Ants  
Ormskirk - £13018 ex VAT  
Southport - £14647.50 excl VAT

Due to ongoing capital projects at Southport and Ormskirk hospital sites, a temporary service has been implemented to assist with parking **and traffic management**. Car park attendants are stationed within the car parks to direct staff and visitors to available spaces. This service addresses the reduction in parking availability caused by the enabling works for the capital schemes. Currently, attendants are operating at the Southport site, there is no longer requirement for the service at the Ormskirk site.

**2. If car park attendants are directing people into a car parking space, do the car park attendants and / or the Trust accept liability for damage caused to vehicles?**

Car park Attendants **do not guide people** into spaces **but direct** people towards available spaces. Drivers remain responsible for the operation of their vehicle.

Please note that signage throughout the Trust's car parks clearly states that the Trust is not liable for any damage, theft, or other incidents. Vehicles parked in the Trust's car parks are at the owner's own risk.