

Ref. No: 0327  
Date: 10/10/23  
Subject: Hosting Services

## REQUEST & RESPONSE

I wish to submit a request to the organisation around their hosting contract(s) with 3<sup>rd</sup> party providers. You may have received the same request in the past and this information sent has now expired and I require an update as soon as possible for the following. The type of contract I wish to see is below:

1. **Dedicated Hosting – Managed environment**
2. **Co-Location – hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.**
3. **Cloud Hosting – Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resources from extensive underlying networks of physical web servers.**

**Not all of these will be applicable to the organisation.**

**For the different types of hosting services, can you provide me with the following information:**

- a. Type of hosting – Dedicated, Co-Location, Cloud Hosting, Other?**

Cloud Hosting  
Cloud Hosting  
Coud Hosting  
Dedicated/Cloud Hosting

- b. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?**

BluePRISM  
Bp-3.com  
SoftCat  
SystemC

**c. What is the annual contract value for each contract?**

Azure – approximately 150k per year for the Azure services, it is a consumption model so can fluctuate.

System C - £120k

Bp-3.com - £14k

Blue Prism - £16k

**d. What type of cloud environment?**

All are private clouds as per the definitions below

**Private Cloud-** a distinct and secure cloud-based environment in which only the specified client can operate.

**Public Cloud -** where cloud services are provided in a virtualized environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

**Hybrid-** integrated cloud service utilising both private and public clouds to perform distinct functions within the same organisation.

**e. What is the original start date of the contract agreement? If there are more than one contract please provide me with the start date for each contract.**

Azure – 01/04/2023

System C – 01/04/2017

Bp-3.com – 01/07/2021

Blue Prism – 01/09/2022

**f. What is the actual expiry date of the contract agreement? If there are more than one contract please provide me with the expiry date for each contract.**

Azure – 01/04/2026

System C – 31/03/2027

Bp-3.com – 01/07/2026

Blue Prism – 01/09/2025

**g. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.**

Azure – 01/12/2025

System C – in effect, now, as we are out to procurement for a new EPR

Bp-3.com – 01/02/2026

Blue Prism – 01/05/2025

**h. What is the contract period in years? Please include whether the agreement has any extension periods?**

Azure – 3 years

System C – 10 years

Bp-3.com – 5 years  
Blue Prism – 3 years

- i. What services are provided under the contract? Please do not put hosting information such as web hosting, file storage, hosted application. The more information the better.**

Storage of data  
Identity services  
VDI  
Data Backup/Archive

- j. Can you please provide me with the contract officer responsible for this contract? Complete contact details if possible name, title, contact email and number.**

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