Ref. No: 0710 Date: 19/02/24

Subject: Clinical Insourcing Services

REQUEST

Under the Freedom of Information Act 2000, I would like to request the following information regarding clinical insourcing.

Insourcing is a term used to describe a range of medical and clinical services, which are deployed to utilise spare, out-of-hours capacity, typically at weekends, within a trust, in addition to the trusts existing provisions, with the intention to bolster service outputs and improve efficiency (full definition – Link). The largest providers are Medinet, 18 Week Support, Remedy, HBS UK.

- 1. Have you used any insourcing providers this current financial year? (April 2023 March 2024)
 - a. Which insourcing companies have you worked with this financial year?
 - b. What is the current spend on insourcing providers this financial year? Please can you provide a breakdown of spend by insourcing provider (e.g. Medinet, 18 Week Support, Remedy, HBS UK, etc.)?
 - c. What is the split of that spend by specialty (e.g. general surgery, endoscopy, ENT, etc.) this financial year?
- 2. How much, in £, has your NHS Trust spent on insourcing in each of the last 3 financial years ending March (FY21, FY22, FY23)?
 - a. Can you please provide a breakdown of the spending in each of the last 3 financial years by insourcing provider (e.g. Medinet, 18 Week Support, Remedy, HBS UK, etc.)?
- 3. Which clinical activities have been insourced and from which insourcing company from FY21 to FY23 (financial year ending March)? Please detail your spend on insourced activities by company, specialty or procedure, and year. See examples below:
 - e.g. Medinet, Endoscopy, £150,000, FY22

- e.g. 18 Week Support, General Surgery, £200,000, FY23
- 4. Does your Trust expect to spend more / less / the same on insourcing in the coming year?
- 5. How does your Trust expect expenditure on insourcing to change in the event of a change of UK government? Stay same / likely increase / likely decrease?

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

- 1. Have you used any insourcing providers this current financial year? (April 2023 March 2024)
 - a. Which insourcing companies have you worked with this financial year?
 - b. What is the current spend on insourcing providers this financial year? Please can you provide a breakdown of spend by insourcing provider (e.g. Medinet, 18 Week Support, Remedy, HBS UK, etc.)?
 - c. What is the split of that spend by specialty (e.g. general surgery, endoscopy, ENT, etc.) this financial year?

Please find contract register attached.

- 2. How much, in £, has your NHS Trust spent on insourcing in each of the last 3 financial years ending March (FY21, FY22, FY23)?
 - a. Can you please provide a breakdown of the spending in each of the last 3 financial years by insourcing provider (e.g. Medinet, 18 Week Support, Remedy, HBS UK, etc.)?

The Trust does not have a way of identifying insourced services quickly and easily in either its contract register or expenditure data as there is neither an eClass category code nor a subjective code to allow this to be identified. The Trust does make expenditure publicly available via its website: Mersey and West Lancashire Teaching Hospitals NHS Trust - MWL NHS | Financial Expenditure (merseywestlancs.nhs.uk)

3. Which clinical activities have been insourced and from which insourcing company from FY21 to FY23 (financial year ending March)? Please detail your spend on insourced activities by company, specialty or procedure, and year.

Please see response to question 2.

4. Does your Trust expect to spend more / less / the same on insourcing in the coming year?

The Trust does not hold this information and is under no obligation to create said information.

5. How does your Trust expect expenditure on insourcing to change in the event of a change of UK government? Stay same / likely increase / likely decrease?

The Trust does not hold this information and is under no obligation to create said information.