

Ref. No: 0998
Date: 07/06/2024
Subject: Correspondence Handling Data

REQUEST

I would like to ask, under the Freedom of Information Act, that you provide me with the following information for each of the listed areas, within the table in the attached Excel file.

- Freedom of Information (FOI)
- Non-Medical Subject Access Requests (SARs)
- Medical Subject Access Requests (SARs)
- PALS queries
- PALS queries that resulted in formal complaints
- Formal complaints received directly (not through PALS)

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

Please see attached.