

Ref. No: 0462  
Date: 22/11/23  
Subject: Complaints (Transgender Patients)

## REQUEST

I am writing to request the following information regarding complaints received by the Trust between 1<sup>st</sup> September 2022 and 31<sup>st</sup> August 2023 (inclusive).

1. How many women inpatients complained that a transgender woman inpatient was being cared for in the same ward as the complainant?

For the avoidance of doubt, it may be helpful for me to note that my question is in reference to written complaints (which may have been originally made orally and subsequently recorded in writing) received by the Trust.

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. How many women inpatients complained that a transgender woman inpatient was being cared for in the same ward as the complainant?

No such formal complaints have been received by the Trust between 1<sup>st</sup> September 2022 and 31<sup>st</sup> August 2023.