

Ref. No: 0955
Date: 24/05/24
Subject: E-Consent / Patient Information Leaflets

REQUEST

This is a freedom of information request under the Freedom of Information Act 2000. Please provide the following information you have pertaining to patient information leaflets and e-consent within your Trust.

1. Does the Trust use a third-party provider to create / write, manage or track patient information leaflets? If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):
 - a. The current supplier(s)
 - b. Contract value(s) (per annum)
 - c. Contract(s) renewal date(s)
 - d. When did the Trust first start using this third-party?

2. Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?

3. For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these):
 - a. The current supplier(s)
 - b. Contract value(s) (per annum)
 - c. Contract(s) renewal date(s)
 - d. When did the Trust first start using this third-party?

4. Please could you indicate which solutions are used by each department in the Trust:

Department	Patient information leaflets	E-consent
Accident and Emergency (A&E)		
Diagnostic imaging / radiology		

Endoscopy		
Mental Health		
Obstetrics		
Oncology		
Paediatrics		
Surgical procedures (day-patient / in-patient)		
Surgical procedures (out-patient)		

Definitions:

Patient information leaflets e.g. third-party provider incl. name, no external solution used, not applicable

E-consent e.g. third-party provider incl. name, no external solution used, not applicable)

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

- 1. Does the Trust use a third-party provider to create / write, manage or track patient information leaflets? If so, could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these).**

No.

- 2. Does the Trust have a software solution to manage patient e-consent? If yes, is this a standalone solution, or part of a wider electronic patient records system?**

The Electronic Patient Record (EPR) has a consent section, and before the Trust merger the e-consent supplier for Southport and Ormskirk Hospital NHS Trust was EIDO Healthcare.

- 3. For the Trust's patient e-consent system(s), could you please provide the following information (if the Trust uses multiple third-party solutions, please provide details for all of these).**

Careflow EPR (System C):

St Helens and Knowsley:

Total cost is £12,420,530 (10-year contract, expiring March 2027).

Southport and Ormskirk:

Total cost is £8,427,843 (7-year contract, expiring October 2025).

EIDO Healthcare:

Section 43: commercial interests

The Trust considers your request to be exempt from disclosure in accordance with Section 43.2 of the Freedom of Information Act as to release this information would, or would be likely to, prejudice the commercial interests of the Trust. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

4. Please could you indicate which solutions are used by each department in the Trust.

No clinical areas are currently using e-consent.