

Ref. No: 0813  
Date: 26/03/24  
Subject: Laundry Services

## REQUEST

1. Who is your current supplier of linen and laundry services?
2. Which supplier site is your linen delivered from?
3. Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04)?
4. When this contract was last tendered?
5. What was the OJEU reference number for the tender or the framework reference?
6. When is your contract up for retender?
7. What is your annual spend on linen and laundry services with your supplier?
8. What is the weekly volume of number of linen pieces required by your hospital/s (Linen pieces can include all items on linen hire and Trust owned)?
9. Who is the key contact for the linen contract at your hospital (name, position and email address)?

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

**1. Who is your current supplier of linen and laundry services?**

St Helens and Knowsley:

Medirest are our Soft FM service provider as part of the PFI contract and this includes the Linen Service. This is subcontracted by Medirest to Elis UK.

Southport and Ormskirk:

Synergy LMS

**2. Which supplier site is your linen delivered from?**

St Helens and Knowsley:

Lancaster

Southport and Ormskirk:

St Helens

**3. Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04)?**

Yes for both.

**4. When this contract was last tendered?**

St Helens and Knowsley:

February 2024

Southport and Ormskirk:

April 2022

**5. What was the OJEU reference number for the tender or the framework reference?**

St Helens and Knowsley:

N/A as procurement was undertaken by Medirest.

Southport and Ormskirk:

**6. When is your contract up for retender?**

St Helens and Knowsley:

This information can be obtained from Medirest.

Southport and Ormskirk:

30/09/2025 (with 1 year extension option)

**7. What is your annual spend on linen and laundry services with your supplier?**

This information can be found on the annual Estates Return Information Collection (ERIC) on the NHS digital website – for further information, please see link below.

<https://digital.nhs.uk/data-and-information/publications/statistical/estates-returns-information-collection>

**8. What is the weekly volume of number of linen pieces required by your hospital/s (Linen pieces can include all items on linen hire and Trust owned)?**

Please see response to question 7.

**9. Who is the key contact for the linen contract at your hospital (name, position and email address)?**

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