

Ref. No: 0938
Date: 14/05/24
Subject: Digital Dictation

REQUEST

1. **Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**
2. **Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.**
3. **Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.**
4. **For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.**

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. **Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**

Dictate IT and Medisec – Clan Williams

2. **Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider.**

No

3. **Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.**

No

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Yearly rolling.