

Ref. No: 0558  
Date: 04/01/2024  
Subject: Car Parking

## REQUEST

1. Are the following entitled to free parking at your Trust hospital(s) car parks?
  - a. disabled people
  - b. frequent outpatient attenders
  - c. parents of sick children staying overnight
  - d. staff working night shifts
  
2. Are the following entitled to free parking at your Trust hospital(s) car parks?
  - a. visitors with relatives who are gravely ill
  - b. visitors to relatives who have an extended stay in hospital
  - c. carers of people in the above groups
  
3. Are the following entitled to reduced charge parking at your Trust hospital(s) car parks?
  - a. disabled people
  - b. frequent outpatient attenders
  - c. parents of sick children staying overnight
  - d. staff working night shifts
  
4. Are the following entitled to reduced charge parking at your Trust hospital(s) car parks?
  - a. visitors with relatives who are gravely ill
  - b. visitors to relatives who have an extended stay in hospital
  - c. carers of people in the above groups
  
5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list, as applicable.
  
6. Are any of the groups above required to pay in advance and then claim the money back for free parking or reduced charge parking at your hospital(s)? Please list, as applicable.

7. Who manages your hospital(s) car parks?
8. How many parking charge notices have been issued at the Trust hospital(s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12-month period)?
9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12-month period)?
10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?

## RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1<sup>st</sup> July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

**1. Are the following entitled to free parking at your Trust hospital(s) car parks?**

**a. disabled people**

Yes

**b. frequent outpatient attenders**

St Helens and Knowsley:

Yes

Southport and Ormskirk:

No

**c. parents of sick children staying overnight**

Yes

**d. staff working night shifts**

Yes – 30% reduction on these tariffs for those staff working regular days and nights to ensure they receive free overnight parking.

**2. Are the following entitled to free parking at your Trust hospital(s) car parks?**

- a. visitors with relatives who are gravely ill**
- b. visitors to relatives who have an extended stay in hospital**
- c. carers of people in the above groups**

No - End of Life patient's relatives entitled to free parking.

**3. Are the following entitled to reduced charge parking at your Trust hospital(s) car parks?**

- a. disabled people**

N/A – please refer to the response to question one.

- b. frequent outpatient attenders**

St Helens and Knowsley:

N/A – please refer to the response to question one.

Southport and Ormskirk:

No

- c. parents of sick children staying overnight**

N/A – please refer to the response to question one.

- d. staff working night shifts**

Yes – 30% reduction on these tariffs for those staff working regular days and nights to ensure they receive free overnight parking.

**4. Are the following entitled to reduced charge parking at your Trust hospital(s) car parks?**

- a. visitors with relatives who are gravely ill**
- b. visitors to relatives who have an extended stay in hospital**
- c. carers of people in the above groups**

Yes

**5. What is the reduced charge for parking at your hospital(s) for those groups who qualify? Please list, as applicable.**

St Helens and Knowsley:

Weekly pass available for all visitors £12 per week.

Southport and Ormskirk:

Weekly pass available for all visitors £20 per week.

- 6. Are any of the groups above required to pay in advance and then claim the money back for free parking or reduced charge parking at your hospital(s)? Please list, as applicable.**

No

- 7. Who manages your hospital(s) car parks?**

St Helens and Knowsley:

Medirect

Southport and Ormskirk:

Estates & Facilities Department

- 8. How many parking charge notices have been issued at the Trust hospital(s) car parks for breaches of parking rules during the past 12 months (or the most recent figures available for a 12-month period)?**

St Helens and Knowsley:

Nil

Southport and Ormskirk:

We do not hold this information.

- 9. How many appeals have been lodged against the parking charge notices during the past 12 months (or the most recent figures available for a 12-month period)?**

St Helens and Knowsley:

N/A

Southport and Ormskirk:

23 appeals have been made directly to the Trust for the PCN to be revoked.

- 10. How many appeals saw a successful outcome for the claimant during the past 12 months (or the most recent figures available for a 12-month period)?**

St Helens and Knowsley:

N/A

Southport and Ormskirk:

10 of the 23 appeals made to the Trust have been upheld.