

Ref. No: 0553
Date: 03/01/2024
Subject: ICT Testing

REQUEST

1. Do you have a dedicated ICT test team?
2. Do you outsource project testing?
3. Do you outsource BAU testing?
4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?
5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?
6. Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

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4. Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?

Yes

5. Do you test your new End User Devices and peripherals before deploying to the ICT estate?

Yes

6. Would you consider using an independent Testing as a Service (TaaS) option? If not, please explain why.

No – even though we don't have a dedicated IT test team, we do have resources within the department that are utilised for testing within various teams. For larger projects additional resources are captured in business cases to ensure full end to end testing can be completed.