

Ref. No: 1294  
Date: 22/10/24  
Subject: Trust's Infrastructure

## REQUEST

Can you please provide an update regarding the Trust's Infrastructure, including aspects of hosting, help desks, and data warehousing?

The six questions are in the attached spreadsheet,

Please be advised that we require data from the 23/24 financial year.

## RESPONSE

Q1 Do you have a disaster recovery strategy/business continuity plan?

**See spread sheet**

Q2. For each device detailed below please provide the requested information, Smartphones, Laptops, PCs, and Tablets

**we're not able to provide annual spend (22/23 or 23/24) broken down by Smartphones, Laptops, PCs or Tablets, as we don't track costs at that level.**

**“Section 22: information reasonably accessible to the applicant by other means**

**Under Section 22 of the Freedom of Information Act, Mersey and West Lancashire Teaching Hospitals NHS Trust do not have to provide information to the applicant which is intended for future publication. As a qualified exemption, we can confirm that we have considered whether it would be in the public interest to provide the information ahead of the scheduled publication date, and in this instance have concluded that the public interest favours withholding the information.**

**The Trust previously published its contract register in response to FOI0613 and will be publishing an updated version on an annual basis.**

This information is scheduled to be published on our around March 2025 and should be available on our website [Mersey and West Lancashire Teaching Hospitals NHS Trust STHK | Our Services \(merseywestlancs.nhs.uk\)](https://www.merseywestlancs.nhs.uk)”

Q3 Does your trust have a hosting supplier?  
**See spread sheet.**

Q4 Does your trust use a data warehouse?  
**See spread sheet.**

Q5 Does your trust use a service desk  
**See spread sheet**

Q6 Does your trust use a Help desk?  
**See spread sheet.**