

Ref. No: 0947
Date: 21/05/24
Subject: Violence Prevention and Reduction Strategy

REQUEST

1. **Copies of all Trust policies related to violence by patients and / or their visitors against staff. Please include all policies related to the following:**
 - Any physical, verbal, or sexual aggression, assault, or stalking.
 - Violence both experienced and witnessed by staff.
 - Any separate policies for different types of violence, different staff groups, or different phases of violence, e.g. during and following the event.

2. **Copies of all Trust policies / procedures related to the following post-violence measures, if not included within the above (1):**
 - Immediate sanctions for aggressor(s) (e.g. discharge)
 - Processes for incident reporting
 - Processes for debrief with staff member(s) and/or aggressor(s)
 - Follow-up with aggressor(s) (e.g. accountability letter, behaviour contract)
 - Counselling or similar longer-term psychological support for staff member(s)
 - Incident investigation (e.g. root cause analysis) and feedback to relevant parties
 - Longer-term sanctions for aggressor(s) (e.g. card system)
 - Examples of processes for tailored management plans for patients with a known history of aggressive behaviour (including use of a flag/alert system)
 - Staff sickness absence and/or returning to work following work-related injury

3. **The Trust's most recent self-assessment against the NHS Violence Prevention and Reduction (VPR) Standard, including evidence showing the criteria have been met for each indicator. The compliance assessment template can be found in the VPR Standard published by NHS England, available here (template on pages 7-14):**
<https://www.england.nhs.uk/publication/violence-prevention-and-reduction-standard/>

RESPONSE

St Helens and Knowsley Teaching Hospitals NHS Trust and Southport and Ormskirk Hospital NHS Trust became a single legal entity known as Mersey and West Lancashire Teaching Hospitals NHS Trust on 1st July 2023, as such parts of the response may be provided in two sections relating to the hospital sites of each of the legacy organisations.

1. Copies of all Trust policies related to violence by patients and / or their visitors against staff.

Please find information attached.

2. Copies of all Trust policies / procedures related to the following post-violence measures, if not included within the above (1):

Please find information attached.

3. The Trust's most recent self-assessment against the NHS Violence Prevention and Reduction (VPR) Standard, including evidence showing the criteria have been met for each indicator. The compliance assessment template can be found in the VPR Standard published by NHS England, available here (template on pages 7-14): <https://www.england.nhs.uk/publication/violence-prevention-and-reduction-standard/>

Please find information attached.