



**Mersey and West Lancashire
Teaching Hospitals**
NHS Trust

Ref. No: 1353
Date: 14/11/24
Subject: Technology

REQUEST & RESPONSE – use this

I am writing under the Freedom of Information Act 2000 to request information about several systems and services in use at Mersey and West Lancashire Teaching Hospitals NHS Trust. My inquiries are as follows:

System	Supplier	Name of System	Implementation Date	Contract renewal Date	Comments
Electronic prescribing and medicines administration (S&O)	System C	CareFlow	01-04-2024	31/03/2027	
Electronic prescribing and medicines administration (STHK)	System C	CareFlow	01/04/2016	31/03/2027	
Maternity information system (STHK)	System C	Careflow Maternity	01/04/2018	31/03/2027	
Maternity information system (S&O)	System C	Careflow Maternity	01/01/2016	31/10/2025	
Maternity information system (NeoNatal) (STHK)	System C	BadgerNet	01/04/2017	31/03/2025	Rolling
Maternity information system (NeoNatal) (S&O)	System C	BadgerNet	01/04/2017	31/03/2025	Rolling

Diagnostic imaging information system (STHK)	Magentus	CRIS	18/12/2006	01/07/2027	
Diagnostic imaging information system (S&O)	Philips	Vue PACS	04/06/2013	01/07/2033	
Electronic document management system (STHK)	CCube solutions	CCube	01-04-2008	30/04/2025	Re-procure
Electronic document management system (S&O)	Kainos	Evolve	01-02-2014	31/03/2025	Re-procure
Laboratory information management system (LIMS)	Dedalus	Telepath	01-02-2014	31/03/2025	Region wide LIMS being implemented
Cyber security services	*Not Applicable	Not Applicable	Not Applicable	Not Applicable	
Hospital pharmacy system (STHK)	System C	CMM	01-04-2024	30/04/2027	
Hospital pharmacy system (S&O)	EMIS	EMIS Secondary Care	Please see FOI0613	31/03/2025	Rolling
Theatre scheduling system (STHK)	GE	Centricity Opera	01-02-2023	02/07/2025	
Theatre scheduling system (S&O)	System C	Bluespier	01/04/2019	31/10/2025	
Clinical communications system	System C	CareFlow Connect	01/07/2020	30/04/2027	
Remote consultation system provider (e.g. video and online consultations)	NHS England	Attend Anywhere	01/04/2019	Rolling	
Advice and guidance system provider	NHS England	ERS	01/04/2005	No contract end date – provided by NHSE	
Virtual ward and remote monitoring system provider	Docobo	N/A	N/A	System not implemented	
Cloud provider	Microsoft	Azure	01-03-2024		
Robotic process automation system	SS&C Blue	Blue Prism	01-06-2022	01-06-2025	

	Prism				
Robotic process automation system	Automation Anywhere		01-02-2020	01-02-2027	
Payroll system	IBM	ESR	Please see FOI0613	Please see FOI0613	
Staff rostering system	Softcat	HealthRoster Optima	01-03-2024	01/03/26	
Barcode and scanning Technology System Provider	Kainos	Evolve	01/01/2024	01/04/2025	The contract will be renewed for scanning for Legacy S&O.
Barcode and Scanning Technology System Provider	C.cube Solutions	C.cube	2007	01/05/2025	The contract will be renewed for scanning for Legacy STHK.
HR/workforce management system	IBM	ESR	Please see FOI0613	Please see FOI0613	
Supply chain and inventory management system	** NHS Supply Chain	eDC Gold	Please see FOI0613	Please see FOI613	
Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)	CDW	Not applicable	Not applicable	Not applicable	There is no single implementation/contract date for end user device hardware. Devices are purchased and will be supported for an average of five years or until the operating system they support goes end of life at which point they're replaced as part of the rolling programme hardware refresh.
Patient engagement portal	Netcall	PEP	01-10-2024	30/09/2028	

Please note: In relation to cyber security we are asking for the name of your main cyber security provider. We do not need to know the software or sub-contractors used.

Clarification on 'N/A' Responses:

- Please enter 'No System Installed' if your trust does not have such system.
- Please enter 'No system needed' if your trust does not have a department or service which requires such a system.

Clarification on Contract expiry date:

- If the contract is expiring in the next 6 months, please state if the trust plans to renew, re-procure or take any other action.
- If the contract is on a rolling basis, Please enter 'Rolling'.

Additionally, could you please fill in the missing product names and revised contract expiry dates?

**'We as an organisation do not divulge any of our cybersecurity services as this could inadvertently open us up to any potential reconnaissance'*

*** "Under Section 22 of the Freedom of Information Act, Mersey and West Lancashire Teaching Hospitals NHS Trust do not have to provide information to the applicant which is intended for future publication. As a qualified exemption, we can confirm that we have considered whether it would be in the public interest to provide the information ahead of the scheduled publication date, and in this instance have concluded that the public interest favours withholding the information.*

The Trust previously published its contract register in response to FOI0613 and will be publishing an updated version on an annual basis

This information is scheduled to be published on our around March 2025 and should be available on our website ([Mersey and West Lancashire Teaching Hospitals NHS Trust STHK | Our Services](#))”