

Ref. No: 1446
Date: 08/01/25
Subject: IT infrastructure.

REQUEST & RESPONSE

Storage:

1. What storage vendor(s) and models do you currently use?

Dell EMC - Isilon H700
Dell EMC - PowerStore 3200T
Dell EMC - SC7000
Dell EMC - SC5020

2. What is the capacity of the storage data in TB and how much of this is utilised?

Dell EMC - Isilon H700: 2 x 650TB
Dell EMC - PowerStore 3200T: 2 x 113.7TB
Dell EMC - SC7000: 2 x 210TB
Dell EMC - SC5020: 2 x 261TB

3. What were the installation dates of the above storage vendor(s)? (Month/Year)

Dell EMC - Isilon H700 - 2024
Dell EMC - PowerStore 3200T - 2024
Dell EMC - SC7000 - 2020
Dell EMC - SC5020 - 2019

4. When is your planned (or estimated) storage refresh date? (Month/Year)

2027/2028

5. Do you have any extended warranties, if so, with which supplier?

Yes with Dell EMC

6. What is your estimated budget for the storage refresh?

Costs for storage platforms are spread out over several years, ensuring

said assets are cost effective and full utilized for the period they are in production use.

7. Who is responsible for the review when refreshed?

IT Service Delivery Manager & Assistant Director of Informatics

Server/Compute:

8. What server vendor(s) and models do you currently use?

Dell PowerEdge R640/R660/ VxRail E560F & HPE Synergy 480 Gen10

**9. What were the installation dates of the above server vendor(s)?
(Month/Year)**

2018 - 2024

**10. When is your planned (or estimated) server refresh date?
(Month/Year)**

2027/2028

11. What is your estimated budget for the server refresh?

Costs for compute platforms are spread out over several years, ensuring said assets are cost effective and full utilized for the period they are in production use.

12. Do you have extended warranties, if so, with which supplier?

Yes with both Dell & HPE

13. Which operating systems are used?

VMware ESXi, Windows

Support:

14. Who provides support of the IT infrastructure?

The Service Delivery Team at MWL support the underlying infrastructure, this is in conjunction with the many support contracts for different products used to deliver the service.

15. When is the support due for review?

N/A