

Ref. No: 1522
Date: 04.02.2025
Subject: Transcription Expenditure

REQUEST

Information for the **last three financial years (or the most recent available period)**:

1. **Total expenditure on outsourced transcription services** (including third-party providers and digital dictation/transcription software).
2. **Total expenditure on in-house/on-premises medical secretaries** whose primary role includes transcription and documentation.
3. If possible, a **breakdown** of costs by year and/or service provider.

RESPONSE

Under Section 12 of the Freedom of Information Act, Mersey and West Lancashire Teaching Hospitals NHS Trust does not have to comply with a request where it is estimated that the cost of compliance would exceed the appropriate limit of £450. The appropriate limit is specified within the regulations and represents the estimated cost of one person spending 2½ working days answering the request, either wholly or partially.