

Ref. No: 1570
Date: 24/02/25
Subject: Data Centre

REQUEST

This is a request for information that relates to the organisation's contracts around ICT contract(s) for Server Hardware Maintenance, Server Virtualisation Licenses and Maintenance and Storage Area Network (SAN) Maintenance/Support, which may include:

- **Server Hardware Maintenance-** contracts relating to the support and maintenance of the organisation's physical servers.
- **Virtualisation Maintenance/Support/ Licensing** (VMware, Solaris, Unix, Linux, Windows Server)
- **Storage Area Network Maintenance/Support** (EMC, NetApp etc)

For each of the types of contract described above, please can you provide me with the following data. If there is more than one contract please split the information for each separate supplier this includes annual spend

1. **Contract Title:** Please provide me with the contract title.
2. **Type of Contracts (ABOVE):** Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network)
3. **Existing/Current Supplier:** Please provide me with the supplier name for each contract.
4. **Brand:** Please state the brand of hardware or software
5. **Operating System / Software (Platform):** (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.
6. **Annual Average Spend:** Please provide me with the most recent annual spend for this contract?
7. **Contract Duration:** (Please can you also include notes if the contract includes any contract Extension periods.)

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

9. Contract Review Date: (An approximate date of when the organisation is planning to review this particular contract.)

10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.

11. Number of Physical Server: Please can you provide me with the number of physical servers.

12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers

13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.

14. Contract Owner: (The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.)

RESPONSE

1. Contract Title: Please provide me with the contract title.

We have a Dell Pro Support Contract in place for our storage and server platforms. Enterprise support with Broadcom for our VMware platforms and Enterprise Support with HPE for our Server platforms.

2. Type of Contracts (ABOVE): Please can you provide me with one or more contract types the contract relates to: Server Hardware, Virtualisation, SAN (Storage Area Network).

The contract types are detailed in the answer to question 1.

3. Existing / Current Supplier: Please provide me with the supplier name for each contract.

The suppliers are all detailed in the answer to question 1.

4. Brand: Please state the brand of hardware or software.

The Trust considers your request to be exempt from disclosure in accordance with section 31: prevention or detection of crime, of the Freedom of Information Act. As to release this information would, or would be likely to, make the Trust more vulnerable to crime. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

Exemption

section 31(1)(a) prevention or detection of crime, can protect information on a public authority's systems which would make it more vulnerable to crime. It can also be used by a public authority that has no law enforcement function to protect the work of one that does.

5. Operating System / Software (Platform): (Windows, Linux, Unix, Vsphere, AIX, Solaris etc.) Please state the operating system used by the organisation.

The Trust considers your request to be exempt from disclosure in accordance with section 31: prevention or detection of crime, of the Freedom of Information Act. As to release this information would, or would be likely to, make the Trust more vulnerable to crime. The Trust has applied the public interest test to this request and feels that the public interest in maintaining the exemption outweighs the public interest in disclosure.

Exemption

section 31(1)(a) prevention or detection of crime, can protect information on a public authority's systems which would make it more vulnerable to crime. It can also be used by a public authority that has no law enforcement function to protect the work of one that does.

6. Annual Average Spend: Please provide me with the most recent annual spend for this contract?

Contract is over a 5-year period, unable to provide annual spend.

7. Contract Duration: Please can you also include notes if the contract includes any contract Extension periods.

Answer is already detailed in the response to question 6.

8. Contract Expiry Date: Please can you provide me with the date of when the contract expires.

Servers used for virtualization platform - February 2, 2029
Storage Platform - February 8, 2029

- 9. Contract Review Date: An approximate date of when the organisation is planning to review this particular contract.**

2027/2028

- 10. Purchase of Servers: Could you please provide me with the month and year in which most/bulk of servers were purchased.**

Servers used for virtualization platform – February 2024

- 11. Number of Physical Server: Please can you provide me with the number of physical servers.**

65

- 12. Number of Virtual Servers: Please can you provide me with the number of Virtual servers.**

839

- 13. Brief Contract Description: I require a brief description of the service provided under this contract. Please do not just put maintenance. I need at least a sentence.**

We have a ProSupport Plus contract with Dell, details of said contract can be found on the Dell website.
https://i.dell.com/sites/csdocuments/Legal_Docs/en/us/dell-prosupport-plus-for-infrastructure-sd-en.pdf

- 14. Contract Owner: The person from within the organisation that is responsible for reviewing and renewing this particular contract. Please include their full name, job title, direct contact number and direct email address.**

Mitchell.Orford@midmerseyda.nhs.uk (IT Service Delivery Manager)

Switchboard: 0151 426 1600