

Ref. No: 1563
Date: 21st February 2025
Subject: IT Service Delivery Models

REQUEST

1. **Current IT Service Model – Is your IT delivery primarily in-house, outsourced, or a hybrid approach, and if not delivered in-house, who provides this service?**
2. **Major IT Contracts – Key details of significant IT service contracts (including scope, value, end date and any options for extension or renegotiation).**
3. **Future IT Plans – Any strategic plans or considerations for changing IT delivery models (e.g., outsourcing, in-sourcing, multi-sourcing).**

RESPONSE

1. **Current IT Service Model – Is your IT delivery primarily in-house, outsourced, or a hybrid approach, and if not delivered in-house, who provides this service?**

Primarily in-house
2. **Major IT Contracts – Key details of significant IT service contracts (including scope, value, end date and any options for extension or renegotiation).**

IT CONTRACTS	SUPPLIER	VALUE	END DATE
Print Services	Canon	£247,093.97 per year	31/03/2028
Print Services legacy S&O	Konica Minolta	£140,487.21 per year	31/07/2029
Compute and Storage	Compute/Storage - Hardware Purchased with Five Years Support	£1,618,186.61	01/03/2029
Networks LAN/WiFi/Telephony legacy SHK	Cisco	£274,291.70 per year	01/03/2029
Networks LAN/WiFi/Telephony	Maintel Telephony	£77,966.67 per year	31/03/2025

legacy S&O			
Hosting (Data Centre and Cloud)	No significant costs		
WAN	Virgin media	£200,000 per year	Various end dates for multiple circuits no single end date.
Service Operations	No contracts > £100k p.a.		

3. Future IT Plans – Any strategic plans or considerations for changing IT delivery models (e.g., outsourcing, in-sourcing, multi-sourcing).

No plans to change from in-house