Ref. No: 1539 Date: 10/02/25

Subject: Staffing contracts

REQUEST

I am seeking clarification regarding the management of staffing contracts and associated services within your Trust. Specifically, I would like to request information about the companies or processes involved in managing the following areas across the staffing groups of Doctors, Nursing, and Allied Health Professionals (AHPs):

- 1. Direct Engagement Management of direct engagement of staff.
- 2. Neutral Vendor Contracts Oversight of neutral vendor agreements for agency staff.
- 3. Bank Staff Management Administration and management of staff banks.
- 4. Master Vendor Contracts Oversight and management of master vendor contracts.

For each of these areas, please provide the following information:

- The name(s) of the company or organization managing these services, if applicable.
- A brief description of their roles and responsibilities.
- Confirmation if the service is managed internally by the Trust, and if so, whether this is supported by any platforms or tools (in-house or otherwise).
- If a platform is used internally, confirmation that it is not managed by a third party.
- Confirmation if a particular area is not applicable to your Trust.
- An end date for the contract if applicable.

RESPONSE

1. Direct Engagement – Management of direct engagement of staff.

PLUS US for Medics and AHP for STHK sites and used for Medics for S&O sites.

PLUS US manage the DE provision for all sites and facilitate the Payroll of the DE workforce.

They now work with Patchwork and we use the PAM interface internally to manage these bookings,

Plus Us Contract end date - 29/11/2025

2. Neutral Vendor Contracts – Oversight of neutral vendor agreements for agency staff.

N/A

3. Bank Staff Management – Administration and management of staff banks.

We have an internal Bank for Medics across all sites and for AFC at STHK Sites and NHSP for AFC at Southport and Ormskirk Sites

NHSP Contract end date - 01/08/2025

4. Master Vendor Contracts – Oversight and management of master vendor contracts.

N/A